



Stone Ridge Behavioral Health

Privacy Policy

Last Updated: January 26, 2026

1. Introduction

At Stone Ridge Behavioral Health ("we," "us," or "our"), we are committed to protecting your privacy. This Website Privacy Policy explains how we collect, use, and disclose information from visitors to stoneridgebh.com.

Note on HIPAA: This policy applies to website visitors. Information provided by patients in the course of treatment is also protected by the Health Insurance Portability and Accountability Act (HIPAA) and is detailed in our [Link to Notice of Privacy Practices].

2. Information We Collect

- **Voluntary Information:** When you fill out a contact form or request an appointment, we collect your name, email address, phone number, and any message content.
- **Automatic Information:** We use **Google Analytics** to collect data such as your IP address, browser type, device information, and pages visited. This helps us improve our website experience.

3. Use of Third-Party Platforms

We partner with specialized platforms to provide secure healthcare services:

- **Tebra (EHR/Portal):** Our clinical records and telehealth sessions are managed via Tebra. When you use the Patient Portal, your data is governed by our Business Associate Agreement (BAA) with Tebra to ensure HIPAA compliance.
- **Headway (Billing):** We use Headway to verify insurance and process billing. Your insurance information is securely transmitted to Headway for these purposes.
- **Google Analytics:** We use this tool to track website performance. We have configured Google Analytics to anonymize IP addresses and minimize the collection of any sensitive data.

4. How We Use Your Data

We use your information to:

- Respond to your clinical inquiries or scheduling requests.
- Verify insurance eligibility through Headway.
- Analyze website traffic to improve our services.
- **We do not sell your personal data or share it for third-party marketing purposes.**

5. Your Virginia Privacy Rights (VCDPA)

Under the **Virginia Consumer Data Protection Act**, Virginia residents have the right to:

1. **Confirm** if we are processing your personal data.
2. **Access and Delete** certain personal data we have collected about you.
3. **Correct** inaccuracies in your personal data.
4. **Opt-Out** of the processing of personal data for targeted advertising (though we do not currently engage in such advertising).

To exercise these rights, please contact the Privacy Officer at the email below.

6. Cookies & Tracking

We use "cookies" to enhance your experience. You can choose to decline cookies through your browser settings; however, this may limit your ability to use certain features of the site (such as the patient portal login).

7. Emergency Disclaimer

This website and its contact forms are for informational and administrative purposes only. **They are not monitored 24/7.** If you are experiencing a mental health emergency, please call **911** or text/call the Suicide & Crisis Lifeline at **988**.

8. Contact Information

For questions about this policy, please contact:

Privacy Officer: Gurjot Toor, PMHNP-BC

Mailing Address: 525K E Market St #327, Leesburg, VA 20176

Email: info@stoneridgebh.com